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Details for Position Technical Support

Job Description

We are seeking a dedicated Technical Support Associate to join our dynamic Customer Support team. In this role, you will be responsible for assisting customers with their queries, providing both pre-sales and post-sales support, and conducting product demonstrations in regional languages such as Hindi, Bangla, Odia, Kannada, Malayalam, Tamil, and Telugu. [Click Here for Regional Language List](#)

As a key point of contact for our clients, you will play a crucial role in delivering an exceptional customer experience by ensuring satisfaction and seamless software usage. Additionally, you will collaborate with our development team by contributing to manual and automation testing efforts, helping to enhance product quality and functionality.

Salary Details

₹4,20,000 per annum

Opening Details

- Vacancies: 3000
- Qualification: Any Graduate.
- Age Limit: 24 to 45 Years.
- Work Hours: 10:00 AM to 7:00 PM.
- Location: Each state capital city.

Key Responsibilities

- Provide remote demos and client onboarding via AnyDesk, TeamViewer, etc.
- Offer timely support over phone, email, and remote tools.
- Help clients with installation, activation, and general software usage.
- Support the sales & presales teams to ensure client satisfaction.
- Help new and existing clients to activate their software licenses after sales.
- Testing software using automation and manual testing methodology.
- Provide post-sales support to ensure client satisfaction and retention.

Must Have

- Graduate Degree
- Go getter positive attitude
- Love to connect & talk with people

Preferred Skills

- Strong verbal communication in regional language. [Click Here for Regional Language List](#)
- Basic English & Hindi language proficiency is a plus.
- Basic knowledge of computers and troubleshooting.

Recruitment Timeline

Event	Date
Application Opens	1st Dec 2025
Application Ends	31st March 2026
Exam Window	1st April to 15th May 2026
Result Declaration	30th May 2026
Induction Training	1st July to 24th July 2026
Appointment Date	1st August 2026

Registration & Exam Fee

- ₹600 only (Inclusive of 18% GST + Convenience Charges)

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